



**SHREWSBURY  
INTERNATIONAL  
SCHOOL**

**BANGKOK • RIVERSIDE**

# **SCHOOL BUS**

**HANDBOOK**

**2024 - 25**

**MONTRI**



**SAFE & RELIABLE**

# MONTRI



**SAFE & RELIABLE**

## ABOUT THE SCHOOL BUS PROVIDER, MONTRI

Montri Transport Corporation Public Co. Ltd, was founded in 1970. With over 50 years of experience in coordinating transportation for international schools in Bangkok, Montri maintains the highest safety and hiring standards and utilises a GPS tracking system with RFID (Radio Frequency Identification) student cards, allowing parents to know when their children are traveling between home and school.

## MONTRI BUS SERVICE

Each bus has a driver and a bus monitor. The bus monitor supervises the safe boarding, carriage and drop-off of the children on the bus.

All school buses operate a GPS tracking system with RFID student cards. The child taps the card on a reader when getting on and off the bus, logging the date and time of boarding and exit. The GPS tracking system and RFID provides for real-time information on the progress of journeys for parents and the school. Parents will receive the information by automated email each time their child taps on the reader at the time of pick-up and drop-off.

In addition, the supervisor team and 'MONTRI' Head office can keep good and fast lines of communication among the operation team; bus drivers & bus monitors to ensure smoothness and quality of school bus service through mobile phone and updated push-to-talk applications.



## SCHOOL BUS SAFETY FEATURES



### SEAT BELTS

All seats on all MONTRI school buses have seat belts. It is mandatory policy for children to fasten their seat belts at all times when riding on the bus.



### MAINTENANCE

All MONTRI school buses meet Thai safety standards and routinely undergo comprehensive maintenance. MONTRI has its own garage and maintenance department to control repair and maintenance quality.



### NO ALCOHOL

Each driver's alcohol levels are checked, using new advanced 'Alcohol Electronic Detector', to ensure they are safe to drive.



### TRAINING

A continual series of programmes for MONTRI staff emphasise safety, punctuality and customer service. Training covers awareness of smoking, alcohol and drug abuse. Maintenance staff receive specialised training from vehicle manufacturers regarding vehicle safety and maintenance.



### SPEED LIMITS

MONTRI school buses never operate at speeds that exceed the following:

- 10-15 km/hr in school grounds,
- 30-35 km/hr on narrow streets,
- 60-75 km/hr in municipal area,
- 80 km/hr on express way

For safety the speed will be further reduced in bad weather or other adverse circumstances.

## PASSENGER CODE OF CONDUCT

1. Always be polite to your fellow passengers and wait patiently in line to board your bus. Never crowd the door.
2. Always take extra care when boarding and leaving the bus making sure you take all your belongings with you.
3. Always remain seated with your seatbelt fastened whilst inside the bus until it comes to a complete halt at your drop-off location. Standing and moving around whilst the bus is in motion is not permitted. Reserving seats for other passengers is not permitted.
4. Always keep the bus windows closed. Never put your head, hands or arms out of the window. The doors will remain closed whilst the bus is in motion.
5. Do not talk to or distract the driver unless it is an emergency.
6. Talk quietly. Shouting, abusive behaviour, fighting, bullying and stealing will not be tolerated.
7. Eating, drinking and smoking are forbidden on the bus. Littering and vandalism on the bus will not be tolerated.
8. Always show respect and follow instructions from MONTRI staff.

MONTRI staff are instructed to report breaches of the Code of Conduct to the school and to the child's parents. Disciplinary action may be taken by the school and/or the child may be excluded from using the bus service without the right to a refund of bus fees.



## SPECIAL PROVISIONS

### Late Arrival

In cases where arrival home is likely to be late by 30 minutes or more (e.g. due to traffic), Customer Service will contact parents to notify them of the delay. Parents may also call Customer Service if they have any query regarding the drop-off time.

### Illness on the Bus

If a student falls ill whilst in transit, the bus monitor will contact Customer Service. Customer Service will then contact his/her parents. If necessary, the student will be taken to the nearest hospital or hospital of the parents' choice. A stand-by bus will be arranged to take the other passengers to school or back home.

It is not possible to drop off students anywhere other than their designated drop-off point, unless their parents have arranged this with MONTRI customer service in advance.



## COMMUNICATION WITH MONTRI

Please contact MONTRI Customer Service Department if:

- Your child will not be riding the bus on a certain day or may only ride the bus one way on that day
- Your child's after school activity schedule has changed
- You have a question concerning MONTRI policies

When emailing MONTRI, please include the following information:

- The school's name Shrewsbury International School
- Your child's first and last name
- Your child's bus number or the address where your child is picked up/dropped off
- A telephone number where you can be contact

## CONTACT INFORMATION

**Montri Transport Corporation Public Co.,Ltd.**

**Office address:** 194/1 Serithai Road, Khannayao District, Bangkok 10230

**Office hours:** Monday to Friday 8am - 6pm

**Telephone:** +66 (0) 2906 0160 and +66 (0) 2919 9900

**Customer Service:** Ext. 301-303, 307, 309 (English and Thai)

**Standby Operator:** Ext. 101, 103

**Fax:** +66 (0) 2517 9207

**E-mail:** montricenter@montri.co.th, info@montri.co.th

**Website:** www.montri.co.th

The Standby Operator is available from Monday to Friday 5am - 7pm and Saturday & Sunday 8am - 7pm only for last minute changes or emergencies.

For all normal request and concerns, please contact MONTRI Customer Service during normal business hours.

## BUS FEES 2024 - 2025

Areas covered in each zone have indicative status. **Zone categorization depends on exact home address** - please contact the school for more information. Fees are inclusive of an afternoon snack, which is provided by the school. Fees are in Thai Baht per rider.

	Round Trip			One Way		
	Term 1	Term 2	Term 3	Term 1	Term 2	Term 3
<b>School Days</b>	73	59	48	73	59	48
<b>Zone 1</b>	53,680	43,400	35,300	37,620	30,410	24,740
<b>Zone 2</b>	57,990	46,870	38,130	40,650	32,860	26,730
<b>Zone 3</b>	60,200	48,660	39,580	42,140	34,070	27,710
<b>Zone 4</b>	62,300	50,360	40,980	43,680	35,300	28,730
<b>ZONE 1</b>	Nanglinchee Road, Chan Road, Sathupradit Road, Narathivas Rajanakarin - Bangkok Garden, Rama 3 Road, Charoen Krung Road, Sathorn Road, Silom Road, Central Post Office, Sripraya Road, Klong San, Central Lad-ya, etc.					
<b>ZONE 2</b>	Sukhumvit 1 - 71, Sukhumvit 2 - 46, Rama 4 - Klongtoey, Klongton, Soi Soonvijai, Rama 9 Road, Rajadamri Road, Ploenchit Road, Siam Square, Maboonkrong, Soi King-Petch, Hua-Lumphong, etc.					
<b>ZONE 3</b>	Sukhumvit 73 - 109, Sukhumvit 48 - 78, Srinakarin Road, Ladprao Road, Ramkhamhaeng Road, Bangna-Trad K.M. 5, Rajathevi, Suanmali, Democracy Monument, Sirinthorn Road, Baromrathonnee Road, Rama 2 Road, etc					
<b>ZONE 4</b>	Samutprakarn - Poochao Samingprai, Teparak Road, etc.					

### PLEASE NOTE:

1. Cancellation to be informed in writing to the school and will take effect from the following next term.
2. If your child has an after school activity that finishes as later than our last bus at 4.00pm, you will need to arrange your own transportation home for that day.
3. Early Years 1 and 2 children are not able to use the bus service.
4. For child protection and security reasons, parents are not allowed to travel on the school bus.
5. No payments are to be made directly to MONTRI staff.



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